How to set up Outlook to send and receive with a MailWish business email account.

We **don't recommend** setting up Outlook. Instead, we recommend using our built-in webmail([Mailbux – https://mail.mailbux.com](https://mail.mailbux.com)) to **unlock all the feature**s, such as Files, Docs, and more apps. However, if you still want to achieve this, you can follow the guide below:

1. Click File → Info → Add account.
   The Outlook wizard for setting up a new account will open.
2. Enter an email address to add your account.
3. Click Advanced options and check the box for Let me set up my account manually.
4. Click Connect.
5. Choose the account type POP(IMAP is not working with Outlook; it's a known bug in Outlook that affects many mail providers.).
   The dialog IMAP Account Settings will open up.
6. Use the following settings:
   a. **Incoming mail:** Server `my.mailbux.com` with port `995` and check the option This server requires an encrypted connection SSL/TLS
   b. **Outgoing mail:** Server `my.mailbux.com` with port `587` and the encryption method SSL/TLS

   Note: Instead of selecting SSL/TLS as the encryption method, you may choose "Automatically" if it's available.

POP configuration

Hostname

my.mailbux.com

Port

995

Secure connection type

SSL / TLS (recommended)

SMTP configuration

Hostname

my.mailbux.com

Port

587

Secure connection type

SSL / TLS (recommended)