



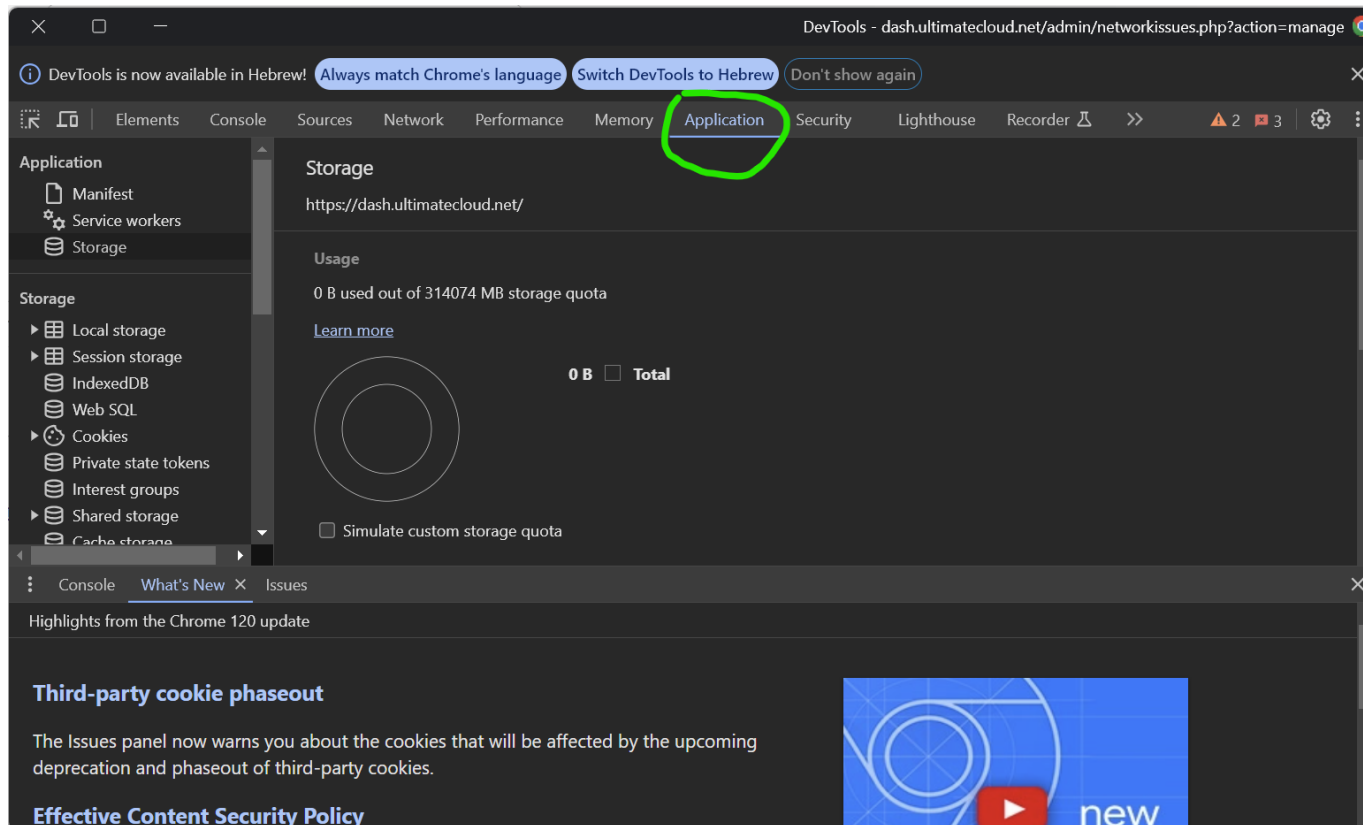
How to clear Mailbux cache to be able to re-login

Hello

To use <https://mailbux.com> again with **Lucy** server, you will need to perform a quick **clear application data** in your browser/mobile/mobile app to allow reconnect again into your emails:

**Google Chrome:**

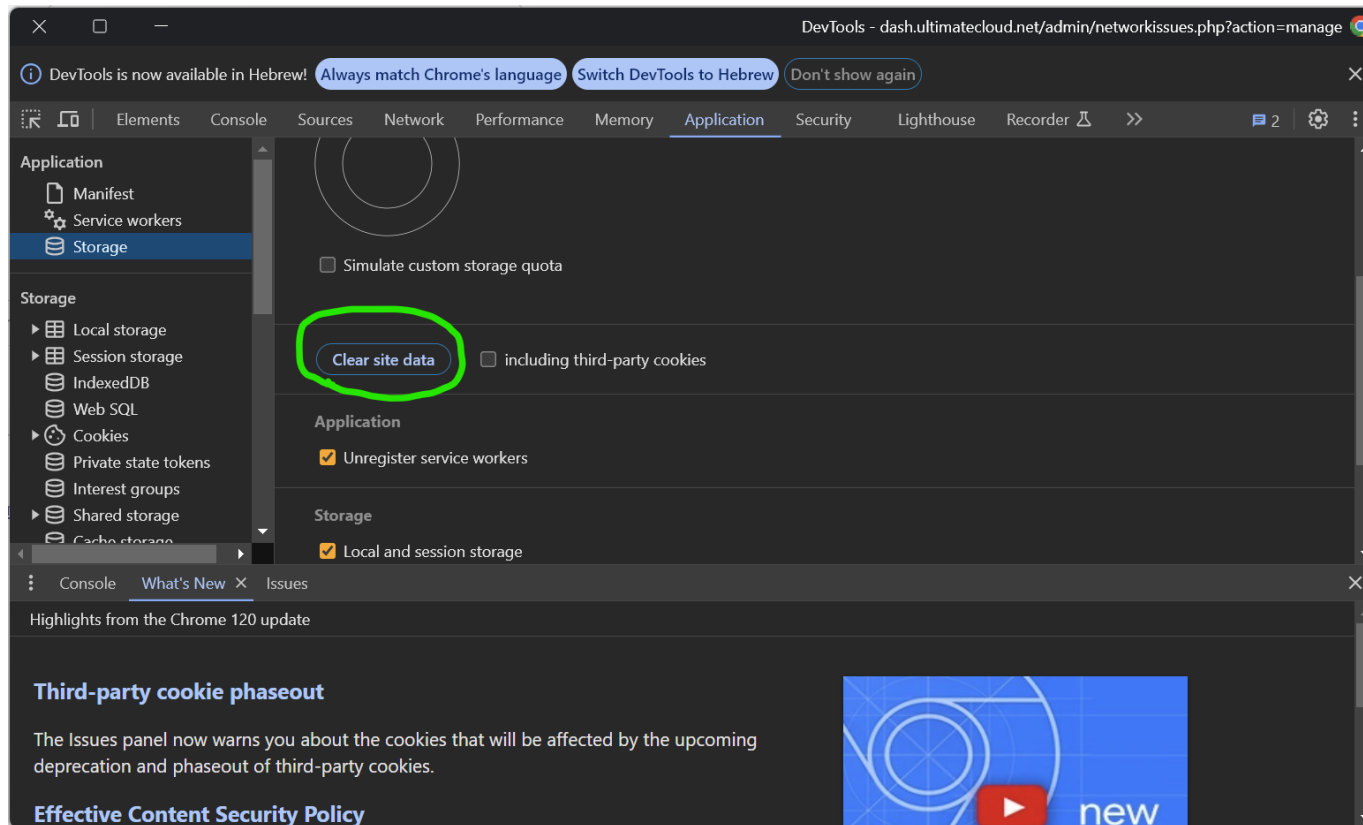
- 1) Open **F12**(Console log) to open the Developer tools.
- 2) Click on the **Application** tab





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3) Click **Clear Site Data** to remove old data



Other browsers:

**Firefox:**

Please review the following guide <https://support.mozilla.org/en-US/kb/clear-cookies-and-site-data-firefox>

**Internet Explorer:**

Please review the following  
guide <https://community.qlik.com/t5/Official-Support-Articles/How-to-Clear-All-Browser-Cache-or-for-specific-site/ta-p/1710298>

**Android Mobile App(Mailbox):**

Please review the following guide <https://mailwish.com/blog/how-to-clear-app-data-on-android/>